The Red Clay Consolidated School District uses School Messenger to notify parents for reasons that impact the safety and academic performance of students. It allows parents to receive automated phone calls, text and email messages for emergency notifications such as snow days or other closings.

? Frequently Asked Questions ?

I logged into School Messenger last year, but I forget my password.

1. Go to www.redclayschools.com and select the Automated Calling icon.
2. Click the link that says "Forgot your password."
3. Enter in your email address and it click “Create Token”
4. Check your email and enter in the token information you received.
5. Follow the prompts to reset your password.

I have never logged into School Messenger, how do I get access?

You will need e-mail access and your child’s ID number and activation code (See Data Page of this mailer) to complete this process, which takes approximately 5-10 minutes.

1. Go to www.redclayschools.com and select the Automated Calling icon.
2. Click the “Sign up Now” link.
3. Enter a valid email address, a password and your name. Remember your email address and the password because you use them to sign-in later.
4. Enter your password and click “Sign-In” when you are done.
5. Click the button in the middle the page that says, “Click here to begin.”
6. Enter in your child’s student ID and Activation Cod and click “Add.”
[Note: You can enter in multiple IDs and codes for each child in your household]

How do I change my notification settings?

1. Log into School Messenger and select the “Contacts” tab.
2. There you can simply check which types of messages you would like to receive and at which phone number or email address. You can also add phone numbers or email addresses.
3. Click “Save” when you are done making changes.

A recorded message from the school was delivered, but I couldn’t hear it. What should I do?

1. Log into your SchoolMessenger account to see a list of all messages sent to your home and review the message. SchoolMessenger can work like a mailbox, giving you a place to review messages you may have missed.